

Travel information Venice

Below some **useful tips** for your **trip** to **Venice** so that it must be as pleasant as possible.

- For those arriving by car from the mainland, we recommend the public parking located at Tronchetto (past Ponte della Libertà “bridge” connecting **Mestre** to **Venice**, at the first traffic light turn right and follow the signs to the parking). From Tronchetto, take the **People Mover** (new mono rail public transport) which will take you to **Piazzale Roma**. Alternatively, in Piazzale Roma, there are some private and public car parks, however, more expensive;
- From Piazzale Roma you can get the public (water boats nr. 2) that will take you to the City Center sailing along the **Grand Canal**, suitable for everyone who wants to get the first glimpse of Venice or, with other public motor boats nr. (3, 41.1, 41.2, 51.1, 51.2, 6); or private (motor launch);
- For those who arrive in Venice by train arriving at the **Station Saint Lucia**, on your way out, you can find piers for public water bus and private ones;
- From **Marco Polo International Airport**, Venice can be reached by sea with private boat and by land with bus nr. (5-AeroBus, leaving from the bus lane located a few meters from the arrivals “Door B”), private transfers, or public taxi;
- Ticket offices for public transport (water boat or bus for the mainland), are located in **Piazzale Roma** next to the new Ponte della Costituzione (glass bridge), in front of the railway station of **St. Lucia**, **St. Mark’s Square** and **Rialto**;
- Pay attention at the railway station of Saint Lucia not to show or give your train tickets to people who ask for them at the Station and/or platform as they are gypsies who steal your ticket and want to be paid to get it back. The Railway employees will never ask for your ticket at the track or in the waiting room. Before boarding the train, remind yourself to print your ticket at the yellow or green stamping machine;
- Never buy tickets (for the water boat or bus) from people selling them by the ticket office as they are recycled and invalid, so you risk being fined by the control personnel;
- In case you need a **porter** for your **luggage**, check out for the staff with identification card plus wearing a sleeveless green jacket with the inscription on the back “luggage service with fee”. Porters are available on both sides of **Ponte della Costituzione** (to cross the Canal by means of the newest bridge from Station Saint Lucia to Piazzale Roma and vice versa). Beware of people who do not have this description as they are gypsies;
- At the railway station of Saint Lucia there is a **tourist info point**, though we recommend to book your services in advance especially during the high season;
- Do not stick up “love padlocks” on the **wooden Accademia Bridge**, it is strictly forbidden and a lack of respect for such a beautiful and fragile city;
- Do not walk around the city without your top, it is banned and tacky;
- Public toilets on payment are at: **Station Saint Lucia**, **Piazzale Roma** and **Saint Mark’s Square**;
- Beware of **pickpockets** at the station, along the narrow street called **Calli** and Calli in general and in **St. Mark’s Square** where there are a great deal of tourists;
- Do not buy branded bags and items sold on the road as they are fake, in addition to being prohibited, if caught, you will be fined;
- The original **Murano glass** has its cost and can not be found for few Euros at stalls or in any shop of the city;



- Respect people and things and you will be respected;
- The **gondola**, symbol of Venice, can be taken from **Piazzale Roma** and from the **railway station of Saint Lucia** to find out the first part of Venice with a traditional tour of 35' or, from other parts of the city and, of course, from **Saint Mark's Square**. You can find gondolas at a lower price but you will have to share the tour with other people that you do not know. Each gondola can sit six people. Be wary of those who will sell you a gondola for a few Euros and guarantees it for a private tour. From November, 2013, come into force that each gondola must have an identification number and so for the **Gondolier** who must have a badge affixed to his/her uniform;
- Similar precautions should be taken during the visit of cities like Florence, Rome, Naples and other holiday destinations.